

TERMS & CONDITIONS – The Maths Movement

Last updated: 08/12/2025

These Terms & Conditions govern the use of The Maths Movement's tutoring services and website. By using our services, you agree to these terms.

PART A — Tutoring Services

1. Overview

The Maths Movement (“we”, “us”) provides online maths tutoring to students in the UK and internationally.

2. Booking and Payment

- Sessions must be booked in advance via our website or by contacting us.
 - Payment is required **before** the session unless otherwise agreed.
 - We accept payments via Stripe/Bank Transfer
 - Prices may change, but existing bookings will not be affected.
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3. Cancellations & Refunds

- Lessons are chargeable whether or not you attend the session.
 - If we cancel, you receive a full refund or rescheduled session.
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4. Tutor Conduct

Tutors will:

- provide high-quality tuition
 - start and end sessions on time
 - maintain professional standards
 - follow our Safeguarding Policy
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5. Parent/Student Responsibilities

You agree to:

- ensure a stable internet connection
- be punctual
- provide accurate information about learning needs

- ensure a safe environment for sessions
- ensure students are supervised during sessions. We do not provide remote supervision of your child.

For learners under 18, a parent/guardian must consent to the tutoring arrangement.

6. Safeguarding and Online Safety

- Sessions may not be recorded unless explicitly agreed.
 - Tutors will never request personal or unnecessary information.
 - Students must behave respectfully during sessions.
 - Parents may observe sessions at any time.
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7. Intellectual Property

All lesson materials, worksheets, videos, and content are the property of The Maths Movement unless otherwise stated.

You may not copy, distribute, or resell any materials.

8. Liability

We are not liable for:

- internet or technical failures on the client's side
- exam outcomes or grade predictions
- losses resulting from misuse of our website

Nothing excludes liability for fraud or personal injury.

9. Termination

We may terminate tutoring if:

- abuse or inappropriate behaviour occurs
- invoices are unpaid
- our policies are breached

You may provide notice to stop using our services at any time. However no refunds will be given for sessions already booked, see above 3. Cancellations and refunds.

PART B — Website Terms of Use

10. Use of the Website

You must not:

- engage in unlawful activity
 - attempt to hack or disrupt the website
 - infringe intellectual property rights
 - upload malicious content
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11. Third-Party Links

We are not responsible for external website content.

12. Privacy

Personal data is processed in accordance with our **Privacy Policy**.

13. Governing Law

These Terms are governed by the **laws of England and Wales**.
Disputes are subject to the exclusive jurisdiction of English courts.

14. Contact Us

admin@themathsmovement.co.uk
124 City Road, London, England, EC1V 2NX
